



## RAJSHREE CONSOLIDATED CONSULTING PRIVATE LIMITED

No.101, Shakun Elegance, MBS Highway, Kota - 324005  
Rajasthan, India

+91 9351715093 | +91 9116634040

rcc.1ho@gmail.com | info@rccpl.org



PROJECT : AMLA (1738) BRANCH

CLIENT : ICICI BANK LTD,

# AUDIT REPORT

## PART 1

REF. RCCPL - AMLA (1738) BRANCH / ICICI BANK LTD, /  
AR - 061

DATE - 2024-06-26

PROJECT: AMLA (1738) BRANCH

CLIENT: ICICI BANK LTD,



While visiting the site 'ICIC BANK AMLA BRANCH (Rajasthan) we observed a lot of points on various aspects as listed in the attached observation sheet in detail and submitted herewith our views/opinion in brief & in elaborated form with visual aids (wherever, necessary) to M/S ICICI Bank Ltd, for their needful. We feel that this report will help ICICI BANK to take necessary Corrective/Preventive measures in time & wherever required to take appropriate decisions on the relocation / remodeling, or necessary rectification works, etc

## **BRIEF HISTORY:**

1. It is an old building.

## **Building Configuration:**

1. Ground Floor + First Floor.
2. Bank occupied portion is in ground floor only.

## **Building Title:**

1. RENTED (As per the information furnished by ICICI Bank personnel/landlord).

## **Essence of Audit Report:**

1. The terrace condition is very bad & hence the entire terrace treatment shall be carried out ensuring correct technical supervision.
2. Construction work was executed without proper technical supervision at the time of construction by land lord and hence basic construction norms, practices, sequences & quality norms could not be followed rather ignored, which is causing huge recurring expenses to bank in terms of maintenance cost.
3. Building Civil Maintenance is very poor, therefore lot of issues are being faced.

## **Major Observations & Analysis:**

1. Tiling work observed giving hollow sound in pantry.
2. Level difference of functional floor level inside the building & out side functional road level is less. So may lead into trouble in case of flooding situation.
3. Epoxy grouting in tiling joints not observed in the toilet blocks & likely to cause water seepages/leakages in lower floor roof/wall areas.
4. No design/drawing for the building could be provided nor any certificate document on compliance on fire mock drill, maintenance record etc.
5. At lot of places the seepages/leakages problems were observed due to water entry from terrace, non-epoxy grouted joints etc., which is spoiling the inner plaster badly.
6. There is a small narrow drain running aside the road between building line road line. It is observed that the FFL of bank premises is below than the road level so the Naalli drain is causing seepages inside, which moves up through capillary action in the wall & causing spoiling of inside plaster, pop, interior wooden panels etc.
7. At the terrace there are lot of major longitudinal cracks were observed but since there is first floor premises in between the terrace and ground/banking premises, so direct impact does not show any negative thing. However, through the columns and beams water may travel to ground floor also rusting the steel inside. This will may harm the building strength and also cause seepages at GF as well.

## **Recommendations:**

1. IT IS ADVISED TO PROPERLY CLOSE THE HOLES MADE FOR ELECTRICAL/CCTV/NETWORKING CABLES AS PER THE PVC PIPE SLEEVE METHODOLOGY SUGGESTED.
2. RAINWATER DOWNTAKE PIPING SYSTEM DESIGN NEEDS TO BE IMPROVED & EXECUTED AS PER METHODOLOGY SUGGESTED FOR THIS.
3. ENTIRE TERRACE TTREATMENT IS ADVISED AS PER THE METHODOLOGY SUGGESTED.

4. IT IS ADVISED TO FIX THE INTERIOR WALL PANELS & FURNITURES ALONG THE OUTER WALL WITH A WATER BARRIER (PLASTIC SHEET OR WATER PROOF PAINT APPLICATION) IN BETWEEN THE WALL & FURNITURE/INTERIOR PANELS.
5. THE HOLLOW SOUND GIVING TILING AREA ALL TILES SHALL BE REMOVED & REFIXED CORRECTLY ON TECHNICAL GROUND ENSURING THE PROPER & COMPLETE APPLICATION OF ADHESIVE/CEMENT PASTE BACK SIDE OF THE TILES FOR PROPER BONDING WITH MASONRY/CEMENT PLASTERED SURFACE BACK SIDE.
6. EPOXY GROUTING IS ADVISED BETWEEN THE JOINTS OF TILING IN WALLS/FLOORING IN THE TOILET BLOCKS.
7. SEEPAGE/LEAKAGE AFFECTED AREAS ARE ADVISED TO SCRAPPED OUT & REDONE WITH PLASTER USING RMP MATERIAL FOR PLASTER.
8. DEVELOPED CRACKS AFTER SEALING ARE ADVISED TO BE INJECTION GROUTED TO FILL THE INNER CAVITY.
9. FOR THE DIFFERENT TYPES OF CRACKS DEVELOPED IN MASONRY/RCC/PLASTER, PROPER CRACK TREATMENT SHALL BE APPLIED AS PER THE DIFFERENT METHODOLOGY SUGGESTED FOR THESE.
10. IT IS ADVISED TO TAKE UP THE OUTER FACADE RECTIFICATION WORK IMMEDIATELY ON SOS BASIS.

### **Preventive Measures:**

1. Following preventive measures are recommended generally to reduce the threat to structural stability and save the cost of maintenance & improve the quality of work in any proposed new or old building, where relocation is not planned.
2. A proper building audit shall be conducted by the industry expert before buying or taking any premises on lease. The building shall be evaluated on all necessary parameters related to structural stability, plumbing work, seepages, water leakages, cracks, settlement etc. & shall be ensured of required safety from the end use/business point of view.
3. Standardizing the Type of Maintenance Related Problems & Solutions for a better & quick understanding of IFMs & Vendors.
4. Making an Operation Manual with the help of Industry Expert Designed Methodologies, Guide Lines & Check Lists, etc. so that IFMs will get ready solutions & procedures for different type of problems.
5. A strict quality control in technical supervision while construction/rectification work to ensure the correct construction & construction sequence to minimize the recurring maintenance cost to bank.
6. Maintenance Check List & Monitoring of House Keeping Staff's Work more attentively & on a daily basis.
7. Annually one Lecture on Maintenance Related Problems & Solutions by Industry Experts for IFMs & Vendors.
8. Inclusion of some important clauses in the agreement document between land lord & ICICI Bank to ensure the scope of work of landlord in terms of maintenance due to poor quality works executed by landlord.
9. A set of "AS BUILT DRAWINGS" of the building premise shall be maintained/asked in easy traceability mode for the following streams. Architectural Drgs. Structural Drgs. MEP Services Drgs. Networking related Drgs.
10. Clear Guide Lines on UGWT & OHWT Connections & Other Plumbing Works including Rain Water Down Take Piping System.
11. Once in a 3 years building audit is advised to reassure the building condition is good & safe to work there.

### **Corrective Measures:**

1. Necessary corrective measures are recommended to reduce the risk & in the view of safety of staffs working there along with customers & ease of working without or less problems, if this premises is opted to take on/continue on lease/rent by ICICI bank.
2. ALL mentioned checkpoints (in the checklist) and observation points (in the observation sheets) need to be read & well understood for taking the rectification execution work. The execution shall be carried out as per

the methodologies suggested & under strict technical supervision. In civil work most of the issues occur at later stages because of lacking of technical supervision at the time of construction, therefore at least the rectification work should be carried out under strict technical supervision ONLY.

3. Scrapping out of the entire internal/external plaster of affected wall/ceiling areas for redone using the RMP material after the seepage/water source is closed/crack or joint therapy is applied.
4. Other rectifications as advised in respective areas of the building and shown with photographs in the observation sheets pointwise, shall be taken up.
5. All toilet tile flooring & wall is to be done with epoxy grouting using 3 mm spacer.
6. All AC drains shall be planned properly deciding the designed route & destination + copper piping thermal insulation material quality improvement & frequent checking for thermal insulation thickness.
7. All points as mentioned in the recommendations, shall be attended as per need of the bank.
8. PVC Pipe sleeves shall be used for different cables, AC drain pipes, AC copper pipes while running from outside to inside or vice versa.
9. Plumbing/Piping System - vertical pipes to be kept away from wall surface by 2". And leakage points of plumbing work + septic tank/soak pit/chambers immediate rectification.

### **Specialized Materials Suggested:**

1. RMP (Ready Mix Plaster) Material for Cement Plaster.
2. Non shrink grouting material shall be used.
3. Fiber/Chicken/Other L-Shaped Mesh at Junction of Slab & Parapet Walls/Columns OR on Entire/Part Terrace Area Based on Necessity.
4. Concrete Crack Sealers or Epoxy for Grouting in Cracks.
5. Structural Mortar For Repairing Minor damages or Cracks.
6. Micro Concrete for Repair of Major Damages.
7. Integral Water Proofing Compound for Mixing in the Cement Slurry Application on Entire/Part Terrace Area.
8. Screed Concrete for Making Proper Slope towards the RWDT Points & Protection of Water Proofing/Other treatments done underneath on the Terrace Mother Slab Surface.
9. Rain Water Down Take Piping System Related Plumbing Items - Khuras, Bends, Pipes, Clamps, Brackets for Pipes etc..
10. Rust Remover
11. Anti rusting Coating
12. Fresh steel rods diameter wise as per observation.
13. Epoxy Bonding Agent (For new & old surface).
14. Epoxy Material & Spacers 2-3 mm size.

### **Notes:**

1. This audit report have three parts in total - (1) Part 1 is as above, (2) Part is in the form of observation sheets, which gives the analysis & corrective/preventive measures point wise/location wise, so that you can take up the rectification work accordingly, (3) Part 3 is in the form of check list, which shows the parameters on which the building is evaluated in the audit process.
2. If you need any help in interpretation of recommendations, observation, analysis, corrective - preventive actions, may kindly contact us and we will be happy to help.
3. Please ask us the different work procedures with methodologies when you plan to take up the rectification work, we will release step by step as per necessity.
4. The documented audit report, observation sheets & check listed parameters will remain available with us for 3 months from the date of PO issued to us or invoice raised by us, whichever comes later. After that we may not have the records/data available with us.
5. We are trying to give you the list of some important/specialized materials also you will/may need while taking up the rectification work as suggested.
6. The audit report is issued based on the observations/analysis for mainly corrective/preventive measures to rectify the problems observed. It should no be used for any court case or legal purpose.

7. All the building history related statistics/details are as per the information given by landlord/bank personnel.
8. The audit report is prepared based on the data/information available or made available during the inspection visit. In case of more information is gathered/received at a later stage then we reserve the right to amend the report, if the newly received data/information affect our earlier made conclusions/recommendations.
9. The report/observations submitted by us reflects only our opinion, which may or may not be accepted by the auditee/client as per their policy/requirement.
10. All corrective measures/operation for different methodology procedure work is advised to be conducted under strict technical supervision for good/desired results.
11. All above materials suggested in rectification work (Fibre mesh, waterproofing compound, crack sealer, tiles, epoxy grouting material etc.) as suggested can be taken from any suitable make/company. However, good quality material & workmanship gives better results always.
12. If you face any difficulty in finding these or similar other suggested materials in the market, then please contact us and we will try to help you in this regard.

## METHODOLOGY SHEET

METHODOLOGY - METHODOLOGY - 01			ENTIRE TERRACE TREATMENT	
S.No.	STEPS	ELABORATION	REFERENCE IMAGE	REMARK
1	Necessary care for rain water down take piping system	Fixing of Khurras and rain water down take piping system should be very clear before starting the terrace treatment.		
2	Final finishing course	On the above laid protective layer as final finishing layer tiling or some similar item can be applied/fixed with epoxy grouting.		
3	Protective layer for water proofing	After the above checks are conducted and no dampness is visible after 7 days of ponding then a protective layer for water proofing layer shall be applied. It can be screed concrete as well.		

4	Terrace proofing	water	<p>1. Then water proofing (water proofing compound mixed with cement slurry spread over entire surface) shall be done very carefully. If needed the entire surface area of terrace can be applied with fibre mesh before the above application. This will include the parapet wall also for minimum 1.5-2 feet height. 2. Then the entire area shall be applied for pond test for 5-7 days and check the below ceiling area for any seepage/moisture is coming or not. 3. In case any dampness is there then that area water proofing shall once again be done &amp; this exercise will go on till dampness stops coming.</p>		
5	Crack Treatment (RCC Members)		<p>Fibre mesh water proofing application on these treated cracks shall be done with 2-3 coating of water proofing compound application covering the cracked areas 3-4 inches extra both side.</p>		
6	Crack Treatment (RCC Members)		<p>The saturated grooves shall be filled/packed up with the paste of liquid crack sealer mixed with cement to finish the top surface.</p>		
7	Crack Treatment (RCC Members)		<p>Crack sealer liquid shall be poured in the v groove 2 or 3 times till it stops absorbing.</p>		
8	Crack Treatment (RCC Members)		<p>Cracks are to be opened using a grinder/cutter in V shape for 10-12 MM depth &amp; width.</p>		

9	Identification of cracks.	Deep inspection for identifying the cracks in the slab surface very carefully and demarcation for cracks.		
10	Cleaning with water jet & wire brush.	Cleaning the entire terrace area with wire brush & water jet minutely & carefully to open the available cracks.		
11	Removal of overburden/existing stuff.	Scraping out of all existing weather treatment done earlier till base slab as per procedure.		

## METHODOLOGY - METHODOLOGY - 02

## REFURBISHMENT

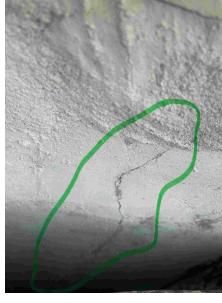
S.No.	STEPS	ELABORATION	REFERENCE IMAGE	REMARK
1	Identifying the areas	First of all all those areas to be identified where the refurbishment process needs to be carried out. Extent of steel rusting to be assessed.		

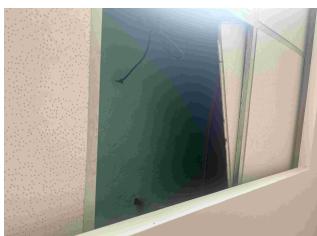
## PART 2

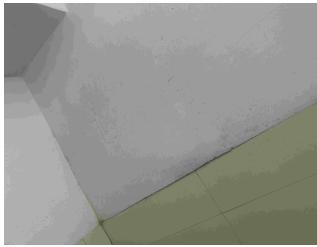
## OBSERVATION SHEETS

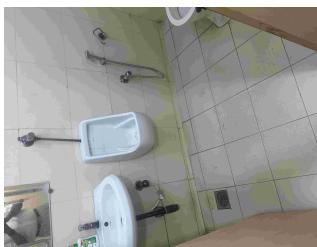
PROJECT: AMLA (1738) BRANCH CLIENT: ICICI BANK LTD,

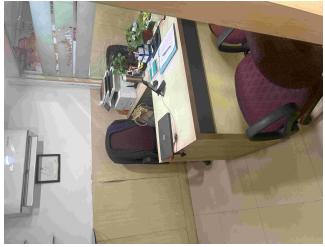
AUDIT OBSERVATION SHEET

Reference / Rev. No		OBS / 68 (AMLA (1738) BRANCH) / June 26, 2024	DATED	2024-06-26	
S.No.	OBSERVATION POINTS	DATE	CORRECTIVE / PREVENTIVE MEASURES SUGGESTED	PHOTOGRAPHS	STATUS (For Client Only)
1	In the front elevation, there is a crack vertically near the signboard.	2024-06-26	It is advised to apply the crack therapy here.		
2	At the rear side of the signboard, there are still vertical cracks observed. This is causing the rainwater entry, resulting seepage inside the building and further deteriorating the cracked area.	2024-06-26	It is advised to apply the therapy here. Scrapping out of the plaster/painting etc. and then checking whether the crack is only on the surface or deep into it. If it is deep into then grouting may also be done.		
3	ACP box at the entry below the main signboard of the bank is showing some cracks & improper Housekeeping is causing movement of rats etc.	2024-06-26	Proper Housekeeping is advised and crack treatments need to be done.		
4	ATM AC drain is not planned properly & that is causing lot of seepages, which finally is resulting in spoiling of the interior panel boards and other areas.	2024-06-26	This is a very simple solution. The AC agency can be called and drain can be provided properly designated, so that this seepage stops and other furniture items being spoiled can be prevented.		

5	In the ATM room due to the improper placement of AC drain, it is spoiling the interior boards, wooden laminates. It is very much necessary to stop this drain leakages.	2024-06-26	AC agency required to be called and the proper AC drain should be properly planned & installed.		
6	This is inside the grid ceiling, the actual concrete surface in ceiling seems OK, there is no problem.	2024-06-26	OK.		
7	The outside wall surface plaster is being spoiled and disintegrated due to continuously being in the moist conditions. It is also causing spoiling inside and swelling the interior POP surface and laminated wooden panels.	2024-06-26	It is advised the affected outer surface plaster to be scrapped off and redone with the ready mix plaster material so that inside seepages can be stopped and POP and Wooden interior panels spoiling can be prevented.		
8	Due to seepages from the outside wall where the plaster is spoiled, almost disintegrated causing seepage inside as shown in the pics, the entire noticeboard backside area is giving hollow sound. That means the plaster is gone. The bonding between the plaster masonry wall is lost.	2024-06-26	After treating the outside wall plaster, the inside plaster/affected surface area needs to be scrapped out and advised to be redone using RMP plastering material.		

9	There is an area constraint was observed.	2024-06-26	Bigger area is advised for operation.		
10	Record room is showing some damages in the ceiling beam due to seepages etc.	2024-06-26	<p>1. First thing is seepage needs to be stopped.</p> <p>2. Then proper finishing treatment is advised scrapping out of the damaged surface area and repairing using the structural mortar or RMP plastering material.</p>		
11	In the pantry above sink area the dado tiles are giving hollow sound and showing cracks as well, which is causing due to excessive seepages and the wall surface has become loose /lost the plaster bonding.	2024-06-26	Removing/Scraping out the entire affected portion plaster and then redoing with the ready mix plastering material is advised.		

12	In the toilet areas, the floor tiling and wall tiling does not show the epoxy grouting. This allows the floor water to enter into tiling joints in the bedding material below tiling. Tiling surface and that causes seepages on the other side of the wall.	2024-06-26	All Tiling joints in place of 00 are advised to provide the 3MM spacers and this gap should be grouted with the epoxy material so that water entry will be completely stopped and the other side seepages problem will be solved.		
13	This is male toilet area here also same problem. The all Tiling joints are at 00 rather these joint should have been provided with 3MM spacer and that gap should have been epoxy grouted so that water moisture does not enter from the toilet area to the below bedding material & then in wall surface due to capillary action.	2024-06-26	Epoxy grouting is advised.		
14	This beam surface is giving hollow sound. That means there is some water entry from the above, which is rusting the beam steel inside & disintegrating the plaster of this beam rather concrete surface of this beam, so it is likely to fall down any time. Rusting of inside steel reduces the strength of the building & poses the structural instability threat.	2024-06-26	Water entry from the above needs to be stopped. Then the entire affected surface should be scrapped out, and then redone with the ready mix plastering material.		

15	At the terrace there are lot of major longitudinal cracks were observed but since there is first floor premises in between the terrace and ground/banking premises, so direct impact does not show any negative thing. However, through the columns and beams water may travel to ground floor also rusting the steel inside. This will may harm the building strength and also cause seepages at GF as well.	2024-06-26	A proper terrace treatment using appropriate crack therapy is advised to stop water entry from terrace.		
16	This is gap between the first floor, parapet wall and banks signboard. If something if this gap can be closed by some mean, then the direct rain water entry will stop through this gap/cracks and the below seepages can be stopped.	2024-06-26	We advise to apply parapet therapy or to put something overhang on the parapet or rather the parapet top granite, which can be increased to cover the gap, so that direct water entry will be stopped.		
17	BM room was also observed with space constant.	2024-06-26	Additional Area can be acquired if possible, for smooth/better operation of business.		

18	There is a small narrow drain running aside the road between building line road line. It is observed that the FFL of bank premises is below than the road level so the Naalli drain is causing seepages inside, which moves up through capillary action in the wall & causing spoiling of inside plaster, pop, interior wooden panels etc.	2024-06-26	<p>1. Water seepages from naalli needs to be stopped. One way is proper finishing of the drain/naalli with water proofing for the length of the frontal width of banking premises + 10' both side extra.</p> <p>2. L - shaped water proofing is advised on the building wall appropriately.</p>		
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## PART 3

## CHECK LIST

VISIT DATE: 2024-06-26

PROJECT: AMLA (1738) BRANCH

CLIENT: ICICI BANK LTD,

S.NO	OBSERVATION POINTS FOR SITE INSPECTION	RATING SCALE	RATING	DETAILED DESCRIPTION	LOCATION	REMARK
1	HISTORY					
2	Visual Inspection of Over all Building from Structure Stability Point of View.	5	3	Seems OK.		
3	External Side Observation, if any.	5	2	In the front elevation some cracks are observed.	External Side Front Elevation	
4	Frequency of Building Inspection - Check for Regular Visual Inspections (Annually or Biannually).	5	0.25	Not Done.		

5	Frequency of Building Inspection - Check for Structural Assessment - Once in 3 to 5 Years depending upon the age of the building.	7	0.25	Not Done.		
6	AVAILABILITY OF DOCUMENTS/DESIGN DRAWINGS					
7	Check for Building Plans/Drawings availability.	5	0.50	Not Available.		
8	Check for necessary Permits with latest renewal done (FIRE MOCK DRILL/NOC etc.)	3	0.5	Details not available.		
9	Check for regular maintenance records.	2	1	OK		
10	GENERAL					
11	Check for Plaster Strength (Intact or not) - Lighting Hammering Action.	5	2	Some where it is giving hollow sound, but other wise it is OK.		
12	Floor - Visible Up Rooting, If Any	5	3	Not Observed.		
13	Plaster - Visible Up Rooting in Ceiling Areas, If Any	5	3	Not Observed.		
14	Plaster - Visible Up Rooting in Walls Areas, If Any	5	2	Mostly No, except one two locations.		
15	Any Vegetation Causing Moisture/Cracks.	3	0.25	Yes.	First Floor & Terrace.	
16	Terrace Area Checking in General	5	1	Longitudinal cracks were observed so rain water entry is most likely to enter, but since there is first floor in between, so not any immediate worry. But proper care will be required to protect the building from rusting of RCC members inside steel.	Terrace	

17	Observation on Cold Joints in concrete structure, if Any.	5	2	Not Observed.		
18	Observation on concrete honey combing, if Any.	5	2	Not Observed.		
19	Check for easy Access to all Areas.	3	2	OK, Except Vault Room.	Vault Room	
20	STRUCTURAL STABILITY					
21	Observation of Foundation	5	2.5	Not Visible, But seems no problem.		
22	Settlement Cracks in Walls	10	4	Not Observed.		
23	Settlement Cracks Floors	10	4	Not Observed.		
24	Visible Concrete Deterioration in Slabs, If Any	5	2.5	Not observed.		
25	Visible Concrete Deterioration in Beams, If Any	5	1.5	Not Observed in general except one location in pantry & in toilet block (Male).	Pantry & Male Toilet Block.	
26	Visible Concrete Deterioration in Columns	5	3	Not Observed.		
27	Any Refurbishment is needed in Columns/Beams/Slabs/Other RCC elements.	10	1.5	As per the history informed by the BM, inside the vault room some part of ceiling was fallen down showing the steel rods.	Inside the vault Room	
28	Visible Cracks / Deterioration in Stone Patti Roofs, If Any					
29	Visual Stability Check for Parapet Walls, if any.	5	1.5	Some Cracks were observed.	Terrace	
30	Visual Stability Check for Projections / Partitions if any (Horizontal)					
31	Observation on sagging check for RCC beams, if any.	10	4	Not Observed.		
32	Observation on sagging check for RCC slabs, if any.	10	4	Not Observed.		

33	Observation on RCC columns buckling or crack, if any.	10	4	Not Observed.		
34	Observation on Hairline Cracks in Slabs and slab soffits, if Any.	5	1.5	Not Observed.		
35	Observation on exposed steel reinforcement due to insufficient concrete cover.	10	2.5	It was said about this problem in vault room, which could not be visited/accessible due to the reason, it could not be opened & hence direct inspection could not be made possible.	Vault Room	
36	Observation on column misalignment due to bad formworks during casting.	5	2	Not Observed.		
37	SEEPAGE/LEAKAGE & PLUMBING, UGWT/OHWT RELATED					
38	Moisture / Dampness Visibility in Ceiling Areas	5	2.5	At one or two locations.		
39	Moisture / Dampness Visibility in Walls Areas	5	1.5	Yes, at few locations in the main hall at rear side of notice board/display area.	Behind the Notice Board/Display Areas.	
40	Moisture / Dampness Visibility above Skirting Areas	5	2	No direct visibility but doubtful seeing the interior wall panels and above wall panel areas.		
41	Water Leakage through RCC Column / Beam / Slab, if any	10	3	Not Observed.		
42	Water leakage through Masonry Structure	7	2	Yes, at some locations.		

TOTAL RATING SCALE : 210

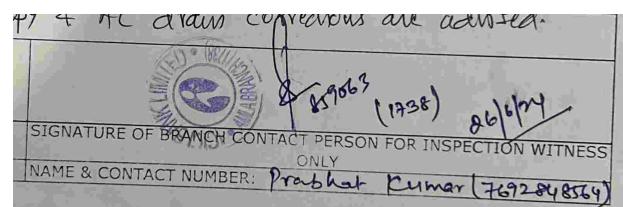
TOTAL RATING : 74.25

RATING INDEX: 0.35

RECOMMENDATION : As mentioned in the recommendations given in the part 1 of the audit report.



SIGNATURE OF AUDITOR

SIGNATURE OF BRANCH CONTACT PERSON FOR  
INSPECTION WITNESS ONLY

PRABHAT KUMAR

7692848564



## RAJSHREE CONSOLIDATED CONSULTING PVT. LTD

**ADMIN. OFFICE**

No. 512, SHAKUN ELEGANCE, PLOT NO.  
05, KARNESHWAR GROUP HOUSING  
SCHEME, ANANTPURA, KOTA - 324005  
(RAJASTHAN), BHARAT

**OUR SERVICES:**

- PMC (PROJECT MANAGEMENT CONSULTANCY)
- PROJECT ADVISORS
- PROJECT REVIEW & AUDIT
- CONSTRUCTION CONSULTANCY
- BUILDING/STRUCTURE AUDIT
- BUILDING CLINIC
- CHARTERED ENGINEERS

**EMAIL ID**[rcc.1ho@gmail.com](mailto:rcc.1ho@gmail.com)**CONTACT NUMBERS**

9351715093

**REGD. OFFICE**

No. 101, SHAKUN ELEGANCE, PLOT NO.  
05, KARNESHWAR GROUP HOUSING  
SCHEME, ANANTPURA, KOTA - 324005  
(RAJASTHAN), BHARAT

WORKING HOURS: 11 AM to 07 PM

WORKING DAYS: MONDAY to FRIDAY